

# BACK OFFICE



## THE SUITE

Store Management Suite (SMS) is a client-based software solution that provides regional and national retailers with seamless, integrated management of the back office, corporate office, warehouse and all aspects of the retail enterprise. The suite contains modules that are typically outsourced, and ensures all necessary data is shared when, how, and with whom needs it. Instant connectivity, anywhere in the enterprise, on any connected device is reality.

## THE OFFER

SMS offers the most advanced, most adaptable back office extension to Toshiba Global Commerce Solutions SurePOS ACE. The power and flexibility extend well beyond the back office too, fully integrating multi-store price book, purchasing, loyalty, financial reporting and operations.

The system is flexible enough to support multiple input combinations within the same environment, plus user interfaces can easily be customized for look and desired flow. Taking all back office functionality to the floor is available via various mobile devices, and the system is fully capable of bidirectional communication from store to host to other stores. Such integration offers a wide array of options for centralizing batch deployment, operator management, loyalty and club promotions, and more.

The seamless and integrated pricing and promotions engines offer unparalleled possibilities too. Traditional promotions and coupons are easily supported, plus chains can now extend promotional capabilities by offering multi-level conditions based promotions that drive customer behavior and increase basket size, plus maintain these capabilities all from a central location.



## SMS FOR TGCS SUREPOS ACE OFFERS

**Security & Peace of Mind:** Fully PCI compliant, certified with both PCI DSS & Visa PABP

**Back Office Management:** Full-featured item maintenance including movement analysis & ability to track profitability by category

**Inventory Control:** Reliable inventory control providing receiving & cost of goods management

**Merchandising & Promotions Management:** Unparalleled sale & promotional options offering virtually unlimited combinations

**Purchasing & Receiving Management:** Order electronically, receive & update inventory, control the entire process

**Price Optimization:** Advanced analytics that are easy to use & designed to guide pricing decisions while maximizing profitability

**Forecasting:** Utilize past movement or events to predict sales & trends, while comparing to sales at anytime

**DSD:** Efficiently manage all vendor delivery receiving, verification, & billing processes

**Loyalty:** Maintain customer profiles via integrated frequent shopper, manage gift cards, deliver electronic coupons during or after the transaction

**Digital Signage:** Create customizable point-of-purchase marketing messages

**E-Commerce & Phone App Engines:** Fully integrated with merchandising & loyalty

**Labor Management:** Full-featured time & labor management module

**Integrated Sign & Label Printing:** Print signs & labels individually or in bulk directly from item maintenance

**Mobile POS & Inventory Management:** Perfect for queue busting, inventory management & price changes

**Physical Security:** Review transactions live or recorded from back office

**Warehouse Management:** Efficiently manage ordering & shipping processes

**Centralized Reporting & Price Updates:** Create efficiencies through centralized summaries, reporting, & price management

**Scale Integration:** Prevent pricing errors by accurately distributing prices between POS & department scales

**Kiosk & Price Checker:** Verify price, customer points, balance & promotions

**Clubs & Points Management:** Manage up to 35 different community club programs or loyalty points campaigns